

# Common utility programs

## Worksheet 2

**1** Describe the following types of common utility programs.

(a) Anti-virus (2)

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From the examiner: Commercial internet security suites tend to contain a range of anti-malware utilities such as anti-virus, firewall, spyware remover. Candidates should make sure they understand the different roles.

(b) Disk defragmenter (2)

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From the examiner: This question was aimed at higher ability students and very few candidates were able to precisely describe what a defragmenter does. Some candidates deviated from describing a defragmenter (i.e. what it does) to justifying its use (i.e. why we need one).